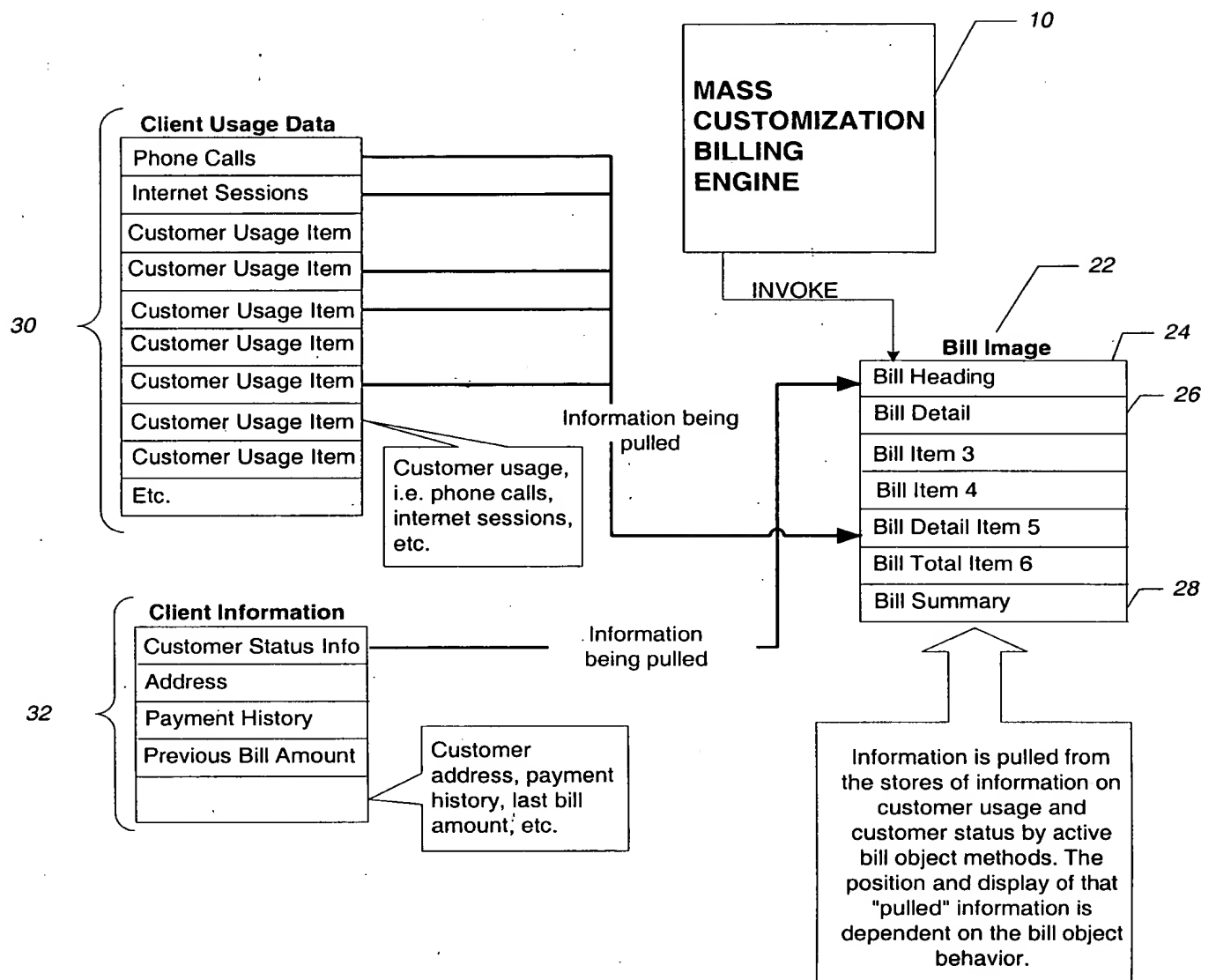
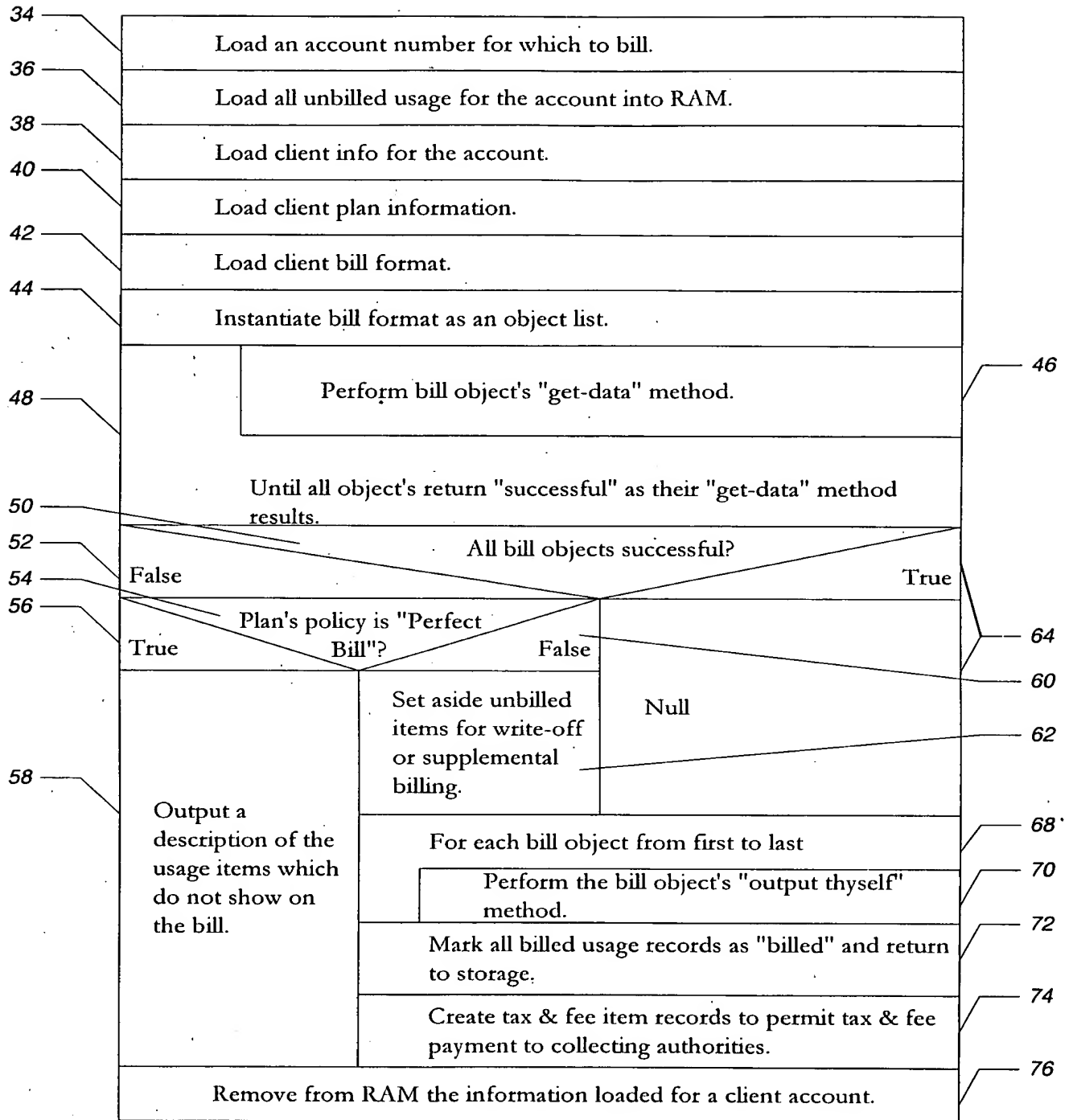


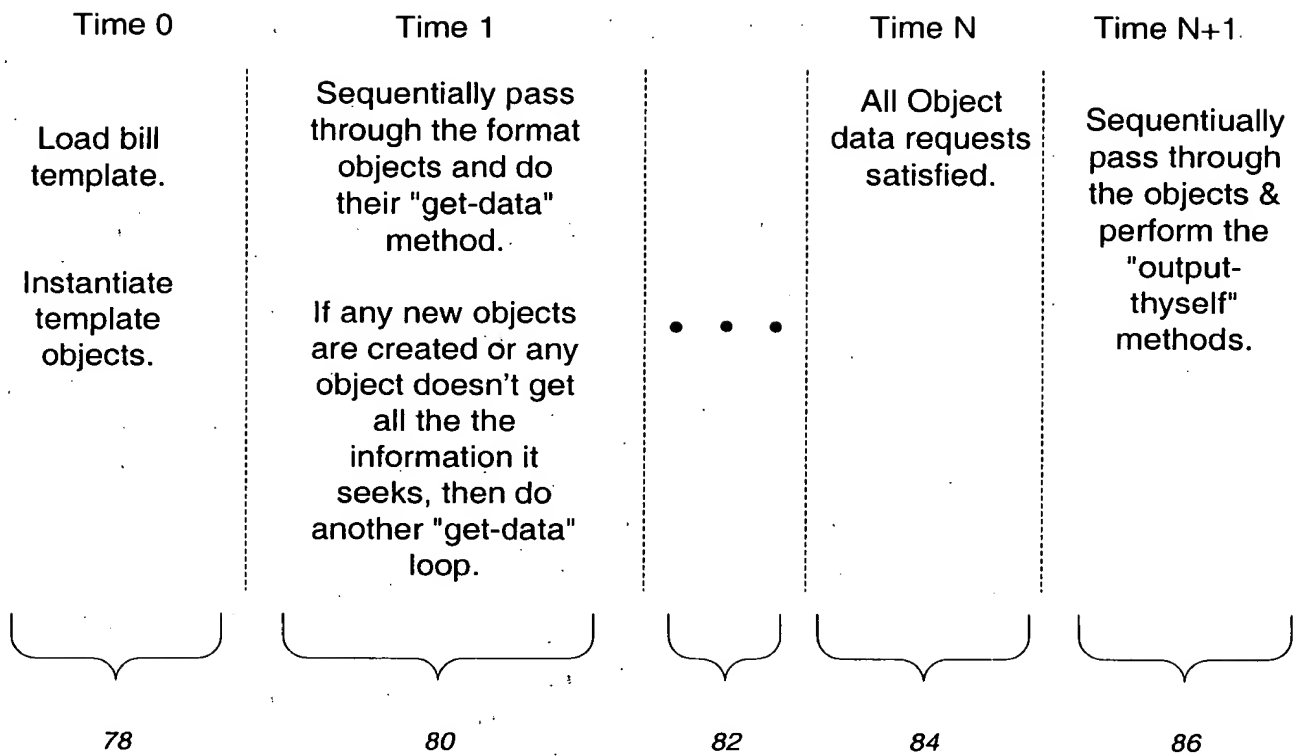
**Fig-1**



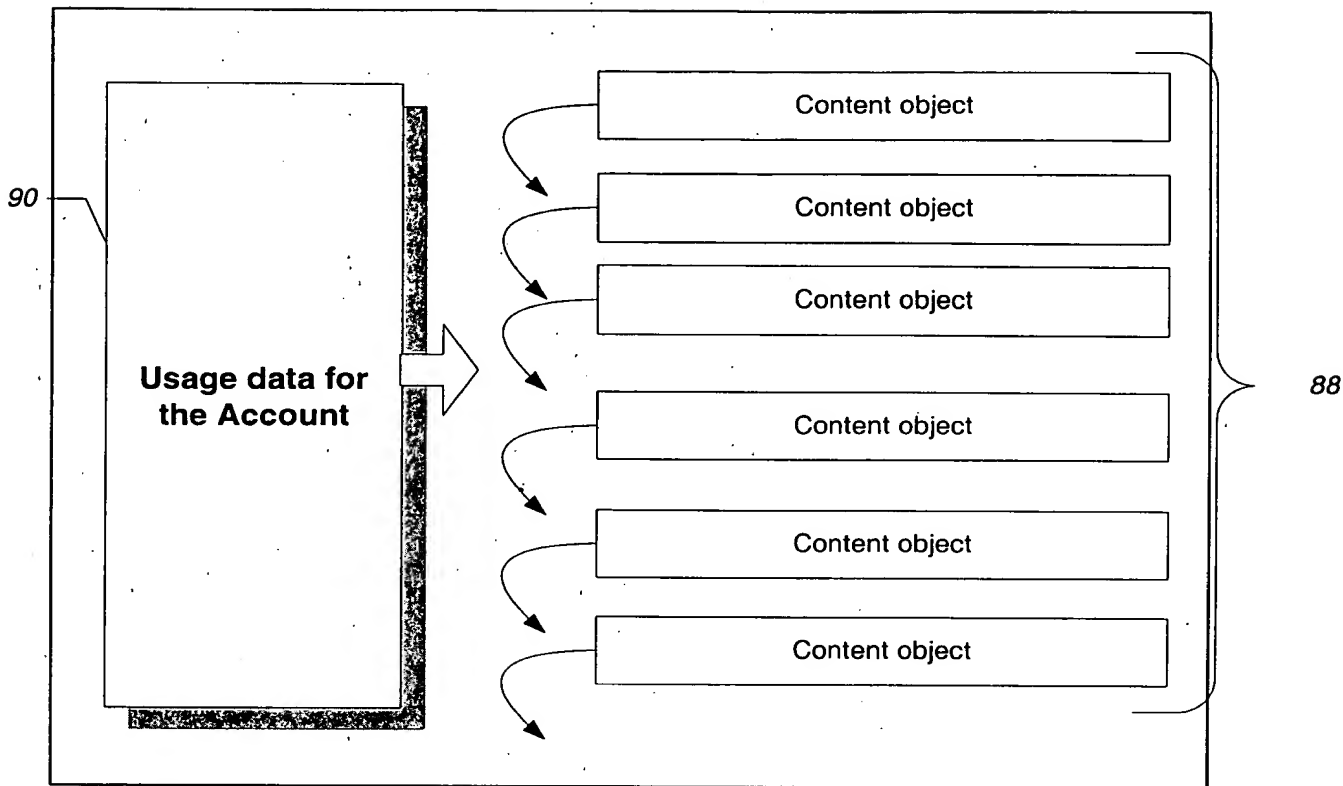
**Fig-2**




**Fig-3**



**Fig-4**



**Fig-5**



**Ameritech.**

Page 1 of 7  
 Account Number 734 402-7398 359 3  
 Billing Date Oct 28, 1999  
 Web Site www.ameritech.com

## Monthly Statement

Sep 29 - Oct 28, 1999

### Bill-At-A-Glance

Previous Bill	18.96
Payment: Thank You!	18.96 CR
Adjustments	.00
Balance	.00
Current Charges	22.18
<b>Total Amount Due</b>	<b>\$22.18</b>
Amount Due in Full By	Nov 19, 1999

### Billing Summary

Questions? Call:

Ameritech Local Service 1-800-244-4444	22.18
<b>Total of Current Charges</b>	<b>22.18</b>

Total Basic Local Exchange Service and regulated long distance was \$10.75. This is not an additional charge. Ameritech is required to display this information.

### Ameritech Local Service

**Monthly Service - Oct 28 thru Nov 27**

Call Plan 50	10.75
Adjacent Exch Toll Offset Chrg	.07
Zone Service	1.63
Federal Access Charge	2.50
State Access Charge	2.23
<b>Total Monthly Service</b>	<b>19.24</b>

**Other Charges and Credits**  
 This section of your bill reflects charges and credits resulting from account activity.

Item	Description	Quantity	Monthly Charges
1	Effective Oct 6, 1999, your Bill reflects a decrease of \$0.04 in your Monthly Service charges. Charges are prorated from Oct 6, 1999 thru Oct 27, 1999.		.02 CR
2	Monthly Service Charges are Prorated from Oct 25, 1999 to your Billing Date, Oct 28, 1999; Effective Oct 25, 1999, your Bill reflects an increase of \$1.83 in your Monthly Service charges. Charges are prorated from Oct 25, 1999 thru Oct 27, 1999.		1.83
<b>Total Other Charges and Credits</b>			<b>1.81</b>
<b>Local, State and Federal Charges</b>			<b>1.10</b>
9-1-1 Emergency System			.25
Emergency 9-1-1 Operational Assessment			.50
Number Portability Surcharge			.35
<b>Total Local, State and Federal Charges</b>			<b>1.00</b>
<b>Taxes</b>			<b>.63</b>
Federal at 3%			.19
State at 5%			.44
<b>Total Taxes</b>			<b>.63</b>
<b>Total Ameritech Local Service Charges</b>			<b>22.18</b>

Total Basic Local Exchange Service and regulated long distance was \$10.75. This is not an additional charge. Ameritech is required to display this information.


### News You Can Use - Summary

- LOCAL TOLL INFO
- IMPORTANT NEWS
- BEST TIMES TO CALL
- LONG DISTANCE INFO
- INP INTEREST CREDIT

See "News You Can Use" for additional information.

Repair Service: 221-2121  
 Automated Billing/Payment Arrangements: 1-800-207-2228

Return bottom portion with your check in the enclosed envelope.



**Ameritech.**

Please include your 14-digit account number on your check

Account Number  
734 402-7398 359 3

Oct 28, 1999

73404620739839987324001301000000000000000022180000002266

AMERITECH  
BILL PAYMENT CENTER  
SAGINAW, MI 48663-0003

CARL A WRIGHT  
3168 N PROSPECT RD  
YPSILANTI, MI 48198-9426

Amount if Paid  
AFTER Nov 19, 1999

**\$22.68**

Amount if Paid ON or  
BEFORE Nov 19, 1999

**\$22.18**

**Fig-6A**



CARLA WRIGHT  
3168 N PROSPECT RD  
YPSILANTI, MI 48198-9476

Page 2 of 2  
Account Number 734 482-7398 399 8  
Billing Date Oct 28, 1999

#### News You Can Use

##### LOCAL TOLL INFO

Our records show that you have AT&T as your carrier for local toll service.

##### LONG DISTANCE INFO

Our records show that you have selected AT&T as the presubscribed carrier for all of your long distance services.

##### IMPORTANT NEWS

We appreciate your effort to pay your bill on time. To stay connected, remember that nonpayment of basic local service or \$150 or more of unpaid toll service (or at least \$125 for 3 consecutive months) may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Questions? Call us at the number on your bill.

##### LNP INTEREST CREDIT

Your Local Number Portability (LNP) surcharge this month includes a \$0.04 credit per line for interest on the LNP overpayment that was refunded to you. This lowers the LNP surcharge this month to \$0.24 per line. The normal charge of \$0.28 per line will appear on your next bill. LNP enables customers to keep their phone number if they select a new local phone carrier.

##### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**Fig-6B**